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ABSTRACT

In 1992, a survey was conducted of 1990-91 graduates of the seven colleges in the Arrowhead Community College Region (ACCR) (Minnesota) to determine their satisfaction with their college experience. Of the 890 graduates surveyed, 702 responded. Survey findings, based on a 78.9% response rate, included the following: (1) 65.1% of the respondents were women, 41.6% of whom were non-traditional students (i.e., 30 years of age or older), while 62.4% of the male respondents were traditional students; (2) 77.1% of the graduates indicated that they had received some form of financial aid while attending an Arrowhead college; (3) 86.4% of the graduates were satisfied with their college experience in general; (4) students were most satisfied with their instructors' attitudes, the size of their classes, and the testing and grading system, while they were most dissatisfied with the availability and the variety of courses; (5) of the services available within the ACCR, respondents were most satisfied with academic advising and computer lab facilities; (6) nearly 90% of the graduates indicated that they intended to earn a degree when they first enrolled; (7) 43.8% of the graduates stated that when they first enrolled at an Arrowhead college, they intended to transfer to a four-year institution after receiving their degree; and (8) 85.8% of the respondents said they would attend the same college if they "had it all to do over again." The survey instrument is attached, along with tabulated responses. (JMC)

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ARROWHEAD
COMMUNITY
COLLEGE
REGION

The
GRADUATE SURVEY
Report

A Survey of 1990 - 1991 Graduates

February 1992

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Prepared by the
ARROWHEAD COMMUNITY COLLEGE REGION
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Stephen C. Von Wald, Director

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INTRODUCTION

All Arrowhead Community College graduates were surveyed and asked to rate their satisfaction with their college experience. The Graduate Survey questionnaire was distributed as a student applied for graduation and was returned with the student's Intent to Graduate form. Of the 890 graduates surveyed, 702 responded to the survey. This is a response rate of 78.9%.

In addition to evaluations of the academic environment and the student services they received while attending an Arrowhead college, the graduates were asked to indicate their original educational intent, make suggestions for improving the college and identify those things they like about the college. Information on the age, sex and financial status of the respondent was also collected.

Please note that Itasca Community College used the format they have used in the past to survey their graduates. The answers to questions on the Itasca survey that are similar to those on the standardized Arrowhead Graduate Survey questionnaire include sex and age. These responses are included in Tables 1, 2, 3 and 11. Questions specific to the *(Itasca) Graduate Application Survey* are tabulated separately on pages C1 and C2 of the Appendix.

DEMOGRAPHICS

Nearly half of the respondents were 21 years old or younger, 32.9% were 30 years old or older and 19.2% were between the ages of 22 and 29.

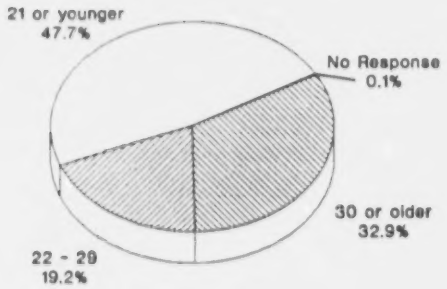


Figure 1. What is your age?

65.1% of the respondents were women. 41.6% were *non-traditional age* women, or women 30 years or older. 40.0% of the female respondents were 21 years or younger.

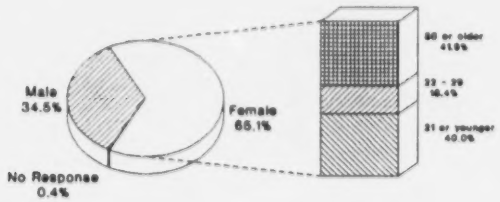


Figure 2. Age by Sex (Female)

Males constituted 34.5% of the respondents. The majority of them (62.4%) were *traditional* students, 20.7% were between the ages of 22 and 29, and 16.9% were 30 years of age or older.

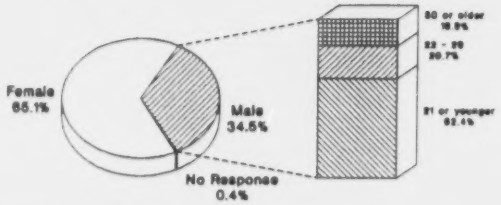


Figure 3. Age by Sex (Male)

FINANCIAL AID

Over three-quarters (77.1%) of the graduates indicated they had received some form of financial aid while attending an Arrowhead college. Twice as many female students received financial aid as male students (see Figure 4). Of all those who received financial aid, 27.1% were men under the age of 30 and 27.9% were women 30 years of age or older.

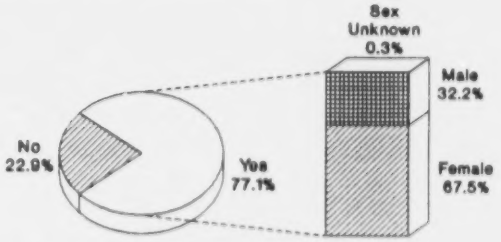
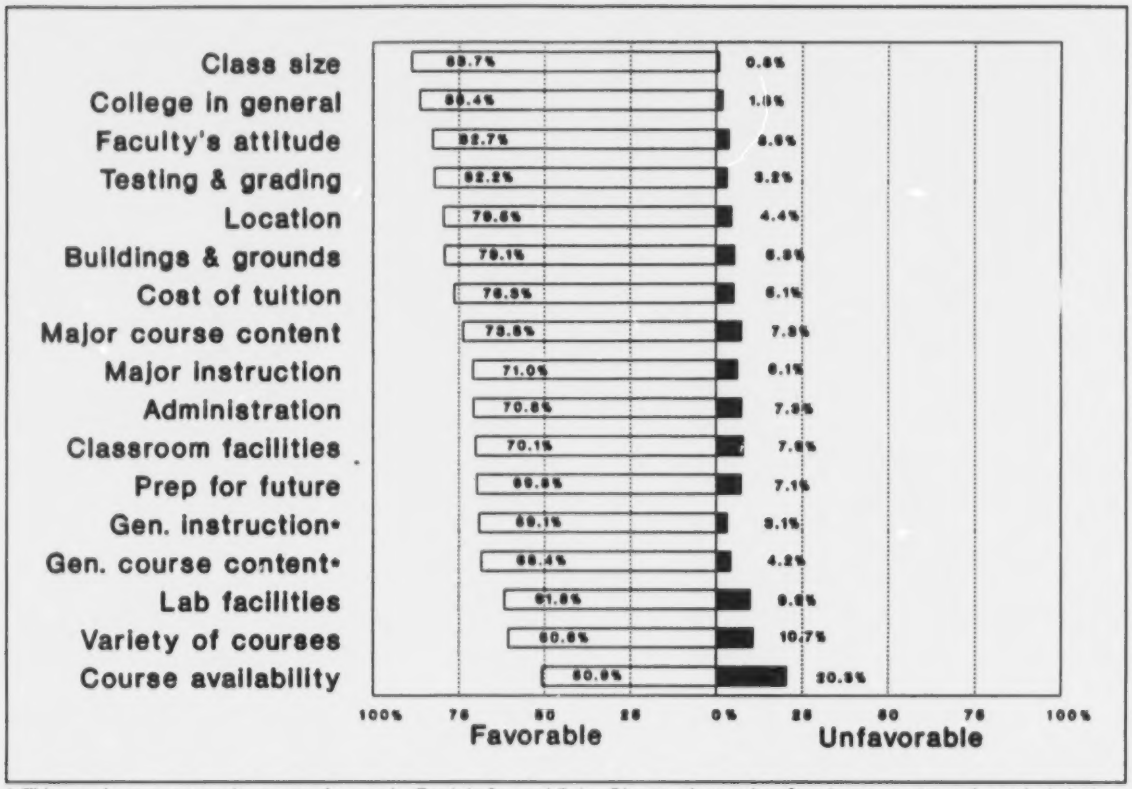


Figure 4. Did you receive financial aid?

THE GRADUATES' EVALUATION

Graduates were asked to evaluate the services provided by the college they attended. Questions 4 and 5 list specific services, facilities and programs offered by the colleges. Respondents were asked to rate each item by attributing a number ranging from 1, very satisfied, to 5, very dissatisfied. To ensure the respondent would not be forced to rate an item he or she was not familiar with or had not used, a zero was used to indicate "No Opinion".



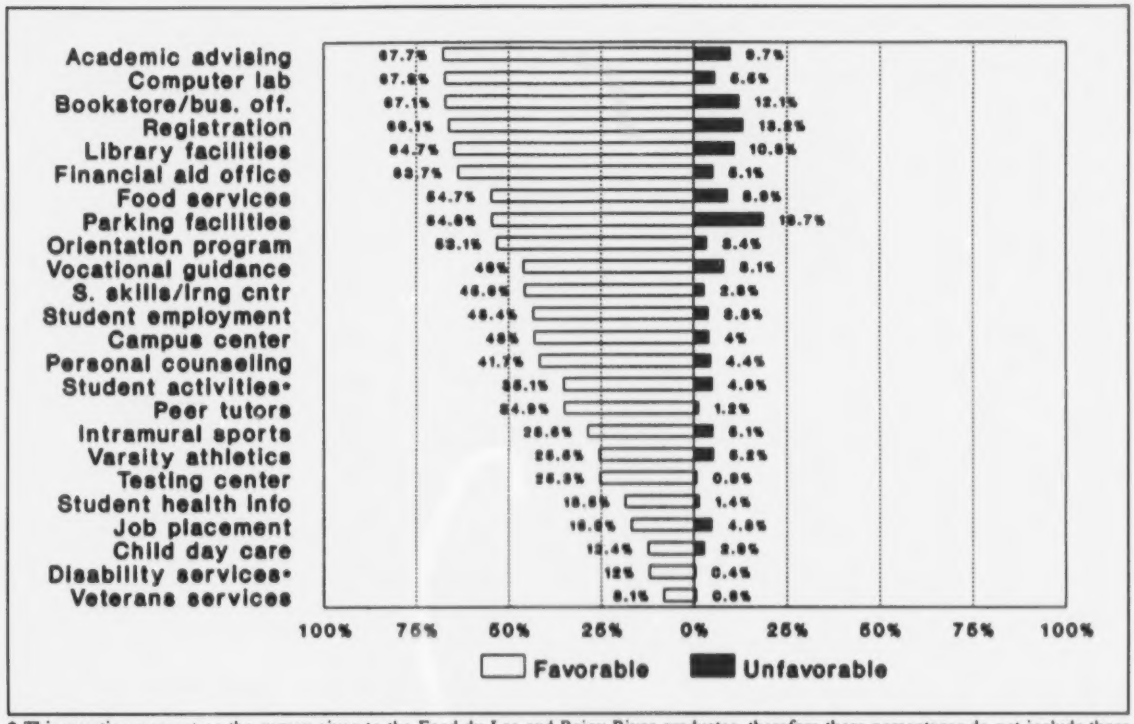
* This question was not on the survey given to the Fond du Lac and Rainy River graduates, therefore these percentages do not include those two campuses.

Figure 5. ***The students' evaluation of Arrowhead colleges in specific areas (Question 4).*** The favorable category represents the combination of "satisfied" and "very satisfied" responses to each of the items listed in question 4 on the questionnaire. The unfavorable category is comprised of a combination of the "dissatisfied" and "very dissatisfied" responses. The "neutral" and "no opinion" are not included in the chart. Refer to Table 6 for a complete list of the responses to this question.

86.4% of the graduates were satisfied with their college experience in general. Students were most satisfied with their instructors' attitudes, the size of their classes and the testing and grading system. More than three-quarters of the graduates were satisfied with the cost, location and general condition of the buildings and grounds. About 70% of the graduates felt the quality of instruction and course content in their major field prepared them for their future career.

More than half of the graduates surveyed were satisfied with all the items listed in Question 4.

Graduates were most dissatisfied with the availability of courses. This area received a 20.3% unfavorable rating. 10.7% of the graduates felt the variety of courses offered by the college should be increased and 9.9% thought the laboratory facilities should be improved.



* This question was not on the survey given to the Fond du Lac and Rainy River graduates, therefore these percentages do not include those two campuses.

Figure 6. ***The students' evaluation of Arrowhead colleges in specific areas (Question 5).*** The favorable category represents the combination of "satisfied" and "very satisfied" responses to each of the items listed in question 5 on the questionnaire. The unfavorable category is comprised of a combination of the "dissatisfied" and "very dissatisfied" responses. The "neutral" and "no opinion" are not included in the chart. Refer to Table 7 for a complete list of the responses to this question.

Question 5 asked graduates to rate various services available at the colleges. Respondents were most satisfied with academic advising and computer lab facilities. Over 60% of the graduates found the bookstore and business office, registration procedures, library and financial aid services to be satisfactory (see Figure 6). More than half of the graduates also felt the food service, parking facilities and orientation program were satisfactory or very satisfactory. The remaining areas also received positive ratings.

It should be noted that, referring to Figures 5 and 6, the items at the bottom of the chart were not rated as high as others because of the number of graduates who indicated "No Opinion" to each item. For example, the child day care center was ranked twenty-second in Figure 6 with only a 12.4% favorable rating. However, 67.7% of those surveyed indicated "No Opinion" to this item, meaning they did not use or were unfamiliar with this service.

Graduates registered very few negative responses to any items. Parking facilities, with an 18.7% unfavorable rating, received the most unfavorable response.

STUDENT INTENT

Nearly ninety percent of the graduates indicated that they did intend to receive a degree when they first enrolled in an Arrowhead college. 3.9% of the graduates reported they did not think they would earn a degree. 5.7% of them indicated they did not know whether they would at the time.

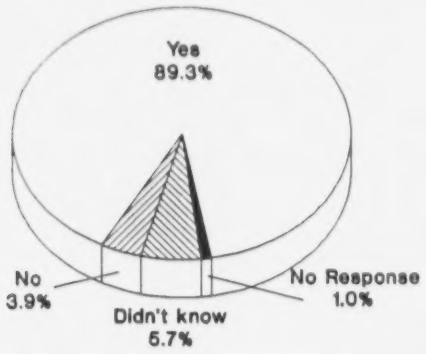


Figure 7. Did you intend to get a degree?

The graduates indicated a variety of responses when asked whether they intended to transfer to a four year institution when they first enrolled at an Arrowhead college. Figure 8 shows that 43.8% intended to transfer after they received their degree, while 25.8% did not plan to transfer. 10.1% indicated they thought they would transfer before they received a degree from Arrowhead colleges and 18.5% were unsure of their plans at the time they first enrolled.

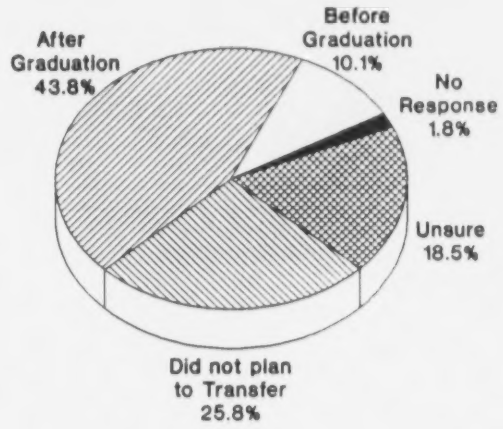


Figure 8. Did you intend to transfer?

WRITTEN COMMENTS

Questions 8 and 9 of the Graduate Survey gave the graduates the opportunity to describe in their own words what they liked best about their Arrowhead college experience and what they felt needed to be changed or improved.

The quality of instruction and the caring attitude of faculty were described by the most graduates as the best part of their college experience. Accessibility due to location and class size also received many written comments. The cost of tuition was another attractive factor to many graduates, especially at Duluth Community College Center where tuition cost was noted in over twenty percent of the responses. The help and support provided to students from Fond du Lac Community College Center and

Rainy River Community College was reported to be one of the strengths of these two colleges.

When asked what they thought needs to be changed or improved, most graduates responding to the survey from Itasca, Mesabi, Rainy River and Vermilion Community Colleges were concerned about the availability of classes and the variety of classes that are offered. Graduates of Duluth and Fond du Lac Community College Centers described the need for more adequate campus facilities. Most comments from Hibbing Community College graduates noted the need for improved campus facilities, and in this case, the need for dormitories. Provosts or Center Directors have been provided a complete report of all written comments from their graduates.

Faculty	22.3 %
Location	10.7
Class Size	8.9
Atmosphere, Attitudes	8.2
Cost	6.9
Support, Help	6.1
College Size	5.9
Staff	5.1
Class Offerings	5.0
Students	4.0
Academics, Education	2.8
Counselors	2.8
Campus, Facilities	2.5
Activities, Services	2.3
Class Availability	1.7
Administration	1.3
Nothing, No Opinion	.7
Computer Lab	.6
Child Care	.4
Transferability	.4
Indian Services	.4
Everything	.3
Personal Growth	.3
Community College/Tech College Relationship	.3
Total Comments	707

Figure 9. What did you like best about the college?

Class Offerings	14.7 %
Campus, Facilities, Dorms	12.7
Nothing, No Opinion	7.6
Instruction	6.0
Parking and Transportation	5.7
Scheduling	4.5
Registration	4.3
Counselors	4.2
Atmosphere, Attitudes	3.8
Library	3.6
Activities, Services	3.4
Class Availability	3.0
Food Services	3.0
Administration	2.1
Computer Lab	1.9
Varsity Athletics	1.9
Financial Aid	1.7
Labs	1.7
Update Equipment	1.7
Academics, Education	1.5
Bookstore	1.5
Child Care	1.3
Staff	1.3
Attendance	1.1
Community College/Tech College Relationship	.9
4 Year Degree Programs	.9
Cost	.8
Transferability	.8
Deaf Program	.8
Budget Cuts	.6
On-The-Job Training Related	.6
Assessment Testing	.4
Total Comments	529

Figure 10. What do you think needs to be changed or improved at the college?

The final question on the graduate survey asked: "If you had it to do over again, would you attend the college?" The majority, **85.8%** of the Arrowhead graduates stated that yes, they would do it again. The most common reasons given by the graduates were the location, cost and friendly atmosphere they found at their colleges. Most Arrowhead graduates responded to this question by writing that they received a good education that prepared them for their future.

For the fourteen percent who said they would not attend the college if they had it to do over, responses varied for each college. Graduates who indicated they would not attend their colleges again commented that they would attend a four year institution instead, that there were better programs available elsewhere, or that they had difficulty transferring courses. However, most of the graduates in this group were unsure of their reasons or offered no reasons for their dissatisfaction.

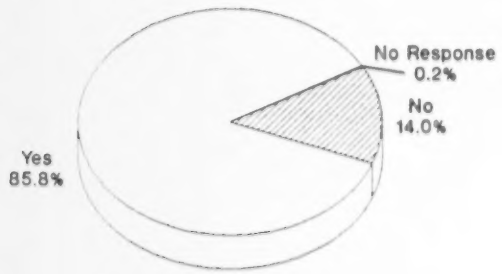


Figure 11. If you had it to do over again, would you attend the college?

IN SUMMARY

Over 85% of the 1990-91 graduates of Arrowhead colleges expressed satisfaction with their college experiences. The factors most noted as contributing to the graduates' success were the quality and attitude of the faculty, class size, cost and location. Services offered by the seven Arrowhead colleges and centers also received favorable ratings. Respondents were most satisfied with the academic advising and financial aid services and the computer lab facilities. Graduates were most dissatisfied with the availability and variety of courses offered.

Nearly ninety percent of those surveyed indicated that they intended to earn a degree when they first enrolled at their college. 43.8% stated that they intended to transfer to a four year institution after they received their degree when they first enrolled at an Arrowhead college.

GRADUATE SURVEY

This survey is given to all students graduating from the college. A confidential summary is prepared from the survey, and used to see how graduates rate their satisfaction with the College and how it could be improved. Your responses are important, and we appreciate your participation in the survey. Please mark your replies to the items below and return the completed survey along with your Intent to Graduate form.

1. What is your age?

   __ a. 21 years old or younger
   __ b. Between 22 and 29 years old
   __ c. 30 years old or older

2. What is your sex?

   __ a. Female
   __ b. Male

3. Did you receive any federal, state or College-sponsored student financial aid (e.g. work-study, grant,loan, scholarship, JTPA, SAP, MLT, DRS, Canadian Band or BIA funding) while at the college.

   __ a. Yes
   __ b. No

4. For each of the following items, please mark the scale value which would best match your evaluation of the item or service. *(If the item does not apply to you, put a zero in the space provided.)*

   0 no opinion 1 very satisfied 2 satisfied 3 neutral 4 dissatisfied 5 very dissatisfied

   __ a. Testing and grading system
   __ b. Course content in your major field
   __ c. Instruction in your major field
   __ d. Course content outside major field
   __ e. Instruction outside major field
   __ f. Attitude of professors toward students
   __ g. Preparation you received for your future career
   __ h. Variety of courses offered by the College
   __ i. Class size relative to type of course
   __ j. Availability of courses at the times you wanted
   __ k. Classroom facilities
   __ l. Laboratory facilities
   __ m. General condition of buildings and grounds
   __ n. Administration and management of the college
   __ o. Location of the college in relation to your home or work
   __ p. Cost of tuition at the college
   __ q. the college in general

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5. For each of the following items, please mark the scale value which would best match your evaluation of the service. *(If you have never used the service, put a zero in the space provided.)*

0 no opinion 1 very satisfied 2 satisfied 3 neutral 4 dissatisfied 5 very dissatisfied

__ a. Academic advising and course planning
__ b. Counseling for personal concerns or problems
__ c. Vocational guidance and career planning
__ d. College orientation program
__ e. Intramural sports
__ f. Varsity athletics
__ g. Financial aid office
__ h. Student employment
__ i. Job placement
__ j. Veterans Services
__ k. Student health information
__ l. Food services
__ m. Child day care center
__ n. Parking facilities
__ o. Campus center
__ p. Study skills/Learning center
__ q. Peer tutors
__ r. Registration
__ s. Bookstore/Business office
__ t. Testing center
__ u. Library facilities
__ v. Computer lab
__ w. Student activities
__ x. Disability services

6. When you first enrolled at the college, did you intend to get a degree?

__ a. Yes
__ b. No
__ c. Didn't know at the time

7. When you first enrolled at the college, did you intend to transfer to a different college?

__ a. Before you received a degree.
__ b. After you received a degree.
__ c. Did not plan to transfer.
__ d. Was unsure at the time.

8. What did you like best about the college? _____

_____

9. What do you think needs to be changed or improved at the college? _____

_____

10. If you had it to do over again, would you attend the college?

__ a. Yes __ b. No WHY? _____

_____

THAT'S IT! THANKS AGAIN FOR PARTICIPATING IN THE SURVEY.

[OFFICE USE ONLY: _____ / _____ / _____]

Graduation Application · Survey

Name _____ Student Number _____
(as you wish it to appear on your diploma)
Age _____ Quarter and year of graduation _____

Current Mailing Address
_____
_____
_____
Phone _____

Permanent Address
_____
_____
_____
Phone _____

For office use only
G.P.A. _____
Eval _____
Signed _____
Typed _____
Mailed _____
Needs H.S. _____
Sh. Cr. _____
Incomp _____
Letter Sent _____
Repl. Dip _____

DEGREES: (Please check below the area in which you are graduating)

___ Associate of Arts

Associate of Science
___ Engineering
___ Pre Med
___ Other

Vocational Certificates (One year)
___ Accounting
___ Clerical
___ Medical Receptionist
___ Practical Nursing
___ Secretary

Associate in Applied Science
___ Accounting
___ Human Services
___ Forestry
___ Interpreter for the Deaf
___ Legal Assistant
___ Marketing Management
___ Professional Pilot
Secretarial Science (Options)
___ Accounting
___ Administrative Assistant
___ Information Processing
___ Medical Secretary
___ Legal Secretary

1. Do you plan to continue your education after graduation?
___ Yes ___ No

2. If yes, what college or university will you be attending?
_____

3. Are you planning on seeking permanent employment after graduation?
___ Yes ___ No

4. Have you already found a job related to the field in which you are graduating?
___ Yes ___ No
If yes:
Name of Employer _____
Address _____
Job Title _____ Salary _____ per _____
Beginning Date of Employment _____
Brief Job Description _____

5. How valuable was your college education in obtaining employment?
___ Very Valuable ___ Some Value ___ Little Value ___ No Value

6. Have you found a permanent job unrelated to the field in which you are graduating?
___ Yes ___ No
If yes:
Name of Employer _____
Address _____
Job Title _____ Salary _____ per _____
Beginning Date of Employment _____
Brief Job Description _____

7. Generally, how would you rate the quality of instruction at Itasca?
___ Excellent ___ Good ___ Satisfactory
___ Fair ___ Unsatisfactory Comments _____

8. What would you recommend to improve instruction at Itasca?
_____

* This information is confidential and will be used for statistical purposes.

Itasca Community College Questionnaire

TABLES

Table 1

Q. 1. What is your age?

(Count and percentage by College)

	Duluth	Fond du Lac	Hibbing	Itasca	Mesabi	Rainy River	Vermilion	Arrowhead
21 years old or younger	7 14.9%	1 6.7%	78 50.6%	78 40.0%	95 62.5%	32 49.2%	44 59.5%	335 47.7%
Between 22 and 29 years old	9 19.1%	2 13.3%	34 22.1%	44 22.6%	19 12.5%	11 16.9%	16 21.6%	135 19.2%
30 years old or older	31 66.0%	12 80.0%	42 27.3%	73 37.4%	37 24.3%	22 33.8%	14 18.9%	231 32.9%
No Response					1 .7%			1 .1%
Total	47	15	154	195	152	65	74	702

Table 2

Q. 2. What is your sex?

(Count and percentage by College)

	Duluth	Fond du Lac	Hibbing	Itasca	Mesabi	Rainy River	Vermilion	Arrowhead
Female	37 78.7%	14 93.3%	96 62.3%	128 65.6%	96 63.2%	52 80.0%	34 45.9%	457 65.1%
Male	10 21.3%	1 6.7%	57 37.0%	66 33.8%	55 36.2%	13 20.0%	40 54.1%	242 34.5%
No Response			1 .6%	1 .5%	1 .7%			3 .4%
Total	47	15	154	195	152	65	74	702

Table 3
Age by Sex

(Count and percentage by College)

	Duluth	Fond du Lac	Hibbing	Itasca	Mesabi	Rainy River	Vermilion	Arrowhead
Female								
21 years old or younger	5 10.6%	1 6.7%	44 28.6%	42 21.5%	52 34.2%	21 32.3%	18 24.3%	183 26.1%
Between 22 and 29 years old	6 12.8%	1 6.7%	17 11.0%	29 14.9%	14 9.2%	11 16.9%	6 8.1%	84 12.0%
30 years old or older	26 55.3%	12 80.0%	35 22.7%	57 29.2%	30 19.7%	20 30.8%	10 13.5%	190 27.1%
Male								
21 years old or younger	2 4.3%		34 22.1%	35 17.9%	43 28.3%	11 16.9%	26 35.1%	151 21.5%
Between 22 and 29 years old	3 6.4%	1 6.7%	16 10.4%	15 7.7%	5 3.3%		10 13.5%	50 7.1%
30 years old or older	5 10.6%		7 4.5%	16 8.2%	7 4.6%	2 3.1%	4 5.4%	41 5.8%
No Response			1 .6%	1 .5%	1 .7%			3 .4%
Total	47	15	154	195	152	65	74	702

Table 4
Q. 3. Did you receive any federal, state or college-sponsored student financial aid while at the college?

(Count and percentage by College)

	Duluth	Fond du Lac	Hibbing	Mesabi	Rainy River	Vermilion	Arrowhead
Yes	31 66.0%	12 80.0%	117 76.0%	109 71.7%	58 89.2%	64 86.5%	391 77.1%
No	16 34.0%	3 20.0%	37 24.0%	43 28.3%	7 10.8%	10 13.5%	116 22.9%
Total	47	15	154	152	65	74	507

Table 5
Financial Aid by Sex by Age

(Count and percentage by College)

	Duluth	Fond du Lac	Hibbing	Mesabi	Rainy River	Vermilion	Arrowhead
Received Financial Aid							
Female							
21 years old or younger	2 4.3%	1 6.7%	33 21.4%	32 21.1%	20 30.8%	16 21.6%	104 20.5%
Between 22 and 29 years old	4 8.5%	1 6.7%	17 11.0%	14 9.2%	10 15.4%	5 6.8%	51 10.1%
30 years old or older	19 40.4%	10 66.7%	29 18.8%	24 15.8%	17 26.2%	10 13.5%	109 21.5%
Male							
21 years old or younger			20 13.0%	29 19.1%	9 13.8%	22 29.7%	80 15.8%
Between 22 and 29 years old	2 4.3%		12 7.8%	5 3.3%		7 9.5%	26 5.1%
30 years old or older	4 8.5%		5 3.2%	5 3.3%	2 3.1%	4 5.4%	20 3.9%
No Response			1 .6%				1 .2%
Subtotal	31 66.0%	12 80.0%	117 76.0%	109 71.7%	58 89.2%	64 86.5%	391 77.1%
Did Not Receive Financial Aid	16 34.0%	3 20.0%	37 24.0%	43 28.3%	7 10.8%	10 13.5%	116 22.9%
Total	47	15	154	152	65	74	507

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Table 6

Q. 4. For each of the following items, please mark the scale value which would best match your evaluation of the item or service.

	No Opinion	Very Satisfied	Satisfied	Neutral	Dis-satisfied	Very Dis-satisfied
Testing and grading system	3.6%	18.3%	63.9%	11.0%	2.8%	.4%
Course content in your major field	3.6%	27.4%	46.4%	15.4%	6.1%	1.2%
Instruction in your major field	4.1%	30.8%	40.2%	18.7%	4.1%	2.0%
Course content outside major field *	7.3%	15.5%	52.9%	20.1%	3.0%	1.2%
Instruction outside major field *	7.5%	15.7%	53.4%	20.4%	2.6%	.5%
Attitude of professors toward students	2.2%	37.1%	45.6%	11.6%	3.2%	.4%
Preparation you received for your future career	4.5%	22.1%	47.7%	18.5%	6.1%	1.0%
Variety of courses offered by the college	4.1%	15.8%	44.8%	24.7%	9.7%	1.0%
Class size relative to type of course	2.4%	41.4%	47.3%	8.1%	.8%	
Availability of courses at desired times	2.6%	16.4%	34.5%	26.2%	17.9%	2.4%
Classroom facilities	2.4%	17.0%	53.1%	19.7%	7.3%	.6%
Laboratory facilities	7.7%	16.6%	45.2%	20.7%	8.5%	1.4%
General condition of buildings and grounds	2.2%	31.8%	47.3%	13.4%	4.9%	.4%
Administration and management of the college	3.2%	24.3%	46.5%	18.7%	5.9%	1.4%
Location relative to your home and work	2.6%	45.0%	34.5%	13.6%	3.0%	1.4%
Cost of tuition at the college	2.6%	34.1%	42.2%	16.0%	4.1%	1.0%
The college in general	1.6%	29.8%	56.6%	10.3%	1.6%	.2%

* This question was not on the survey questionnaire given to the Fond du Lac and Rainy River graduates, therefore these percentages do not include those two campuses.

Table 7

Q. 5. For each of the following items, please mark the scale value which would best match your evaluation of the item or service.

	No Opinion	Very Satisfied	Satisfied	Neutral	Dis-satisfied	Very Dis-satisfied
Academic advising and course planning	8.7%	24.9%	42.8%	14.0%	8.7%	1.0%
Counseling for personal concerns or problems	36.9%	17.8%	23.9%	17.2%	3.6%	.8%
Vocational guidance and career planning	25.8%	16.0%	30.0%	20.1%	7.1%	1.0%
College orientation program	23.1%	14.0%	39.1%	20.5%	2.8%	.6%
Intramural sports	50.1%	8.9%	19.7%	16.2%	4.1%	1.0%
Varsity athletics	51.3%	10.1%	15.4%	18.1%	3.4%	1.8%
Financial aid office	16.6%	25.2%	38.5%	14.6%	4.1%	1.0%
Student employment	38.7%	16.2%	27.2%	14.2%	3.0%	.8%
Job placement	57.0%	4.3%	12.6%	21.3%	2.8%	2.0%
Veterans services	70.8%	2.6%	5.5%	20.5%	.2%	.4%
Student health information	58.8%	5.5%	13.0%	21.3%	.8%	.6%
Food services	22.1%	16.0%	38.7%	14.4%	6.3%	2.6%
Child day care center	67.7%	5.7%	6.7%	17.2%	.8%	2.0%
Parking facilities	7.7%	13.4%	41.2%	18.9%	14.6%	4.1%
Campus center	32.1%	11.0%	32.0%	20.9%	3.2%	.8%
Study skills/learning center	38.1%	16.6%	29.0%	13.6%	2.4%	.4%
Peer tutors	50.5%	12.8%	22.1%	13.4%	.8%	.4%
Registration	6.1%	20.5%	45.6%	14.6%	9.3%	3.9%
Bookstore/business office	5.3%	17.8%	49.3%	15.6%	8.7%	3.4%
Testing center	57.2%	7.5%	17.8%	16.8%	.6%	.2%
Library facilities	13.2%	20.7%	44.0%	11.2%	6.9%	3.9%
Computer lab	16.8%	23.3%	44.0%	10.5%	5.3%	.2%
Student activities*	40.3%	9.8%	25.3%	19.7%	4.0%	.9%
Disability services*	72.6%	4.7%	7.3%	15.0%	.2%	.2%

* This question was not on the survey questionnaire given to the Fond du Lac and Rainy River graduates, therefore these percentages do not include those two campuses.

Table 8

Q. 6. When you first enrolled at the college, did you intend to get a degree?

(Count and percentage by College)

	Duluth	Fond du Lac	Hibbing	Mesabi	Rainy River	Vermilion	Arrowhead
Yes	42 89.4%	11 73.3%	143 92.9%	138 90.8%	55 84.6%	64 86.5%	453 89.3%
No	2 4.3%	2 13.3%	4 2.6%	4 2.6%	5 7.7%	3 4.1%	20 3.9%
Didn't know at the time	3 6.4%	2 13.3%	6 3.9%	8 5.3%	4 6.2%	6 8.1%	29 5.7%
No Response			1 .6%	2 1.3%	1 1.5%	1 1.4%	5 1.0%
Total	47	15	154	152	65	74	507

Table 9

Q. 7. When you first enrolled at the college, did you intend to transfer to a different college?

(Count and percentage by College)

	Duluth	Fond du Lac	Hibbing	Mesabi	Rainy River	Vermilion	Arrowhead
Before you received a degree	1 2.1%		22 14.3%	18 11.8%	8 12.3%	2 2.7%	51 10.1%
After you received a degree	7 14.9%	7 46.7%	59 38.3%	94 61.8%	28 43.1%	27 36.5%	222 43.8%
Do not plan to transfer	30 63.8%	2 13.3%	45 29.2%	12 7.9%	12 18.5%	30 40.5%	131 25.8%
Was unsure at the time	9 19.1%	6 40.0%	24 15.6%	26 17.1%	16 24.6%	13 17.6%	94 18.5%
No Response			4 2.6%	2 1.3%	1 1.5%	2 2.7%	9 1.8%
Total	47	15	154	152	65	74	507

Table 10

Q. 8. What did you like best about the College?

(Percentage by college)*

	Arrowhead	Duluth	Fond du Lac	Hibbing	Mesabi	Rainy River	Vermilion
Faculty	21.2	9.0	27.6	21.4	23.5	22.0	21.6
Location	10.7		6.9	10.7	12.0	9.0	18.1
Class Size	8.9	9.0	6.9	10.1	6.9	8.0	12.9
Atmosphere, Attitudes	8.2	6.0	10.3	9.5	6.9	5.0	12.9
Cost	6.9	22.4	10.3	4.8	6.0	7.0	2.6
Support, Help	6.1	7.5	13.8	4.2	5.1	12.0	3.4
College Size	5.9	4.5	6.9	4.2	7.4	4.0	8.6
Staff	5.1	7.5	6.9	8.9	2.8	5.0	2.6
Class Offerings	5.0	7.5		4.2	7.4	3.0	3.4
Students	4.0	6.0		5.4	4.1	4.0	1.7
Academics, Education	2.8	3.0		4.2	3.2	3.0	.9
Counselors	2.8	3.0		2.4	3.7	4.0	1.7
Campus, Facilities	2.5		3.4	.6	2.3	5.0	5.2
Activities, Services	2.3			2.4	3.7	1.0	2.6
Class Availability	1.7	13.4	3.4	.6			.9
Administration	1.3		3.4		1.4	4.0	.9
Nothing, No Opinion	.7	1.5		2.4			
Computer Lab	.6			1.2	.9		
Child Care	.4				1.4		
Transferability	.4			.6		2.0	
Indian Services	.4				.9	1.0	
Everything	.3			1.2			
Personal Growth	.3				.5	1.0	
Tech/Community College Relationship	.3			1.2			
Total Comments	697	67	29	168	217	100	116

* These percentages are based on the number of comments made by the respondents. Some respondents did not comment, while others offered multiple comments.

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Table 11

Q. 9. What do you think needs to be changed or improved at the College?

(Percentage by college)*

	Arrowhead	Duluth	Fond du Lac	Hibbing	Itasca	Mesabi	Rainy River	Vermilion
Class Offerings	14.7	1.6	5.9	9.6	14.3	24.3	18.9	19.5
Campus, Facilities, Dorms	12.7	39.3	17.6	14.1	7.1	1.8	11.3	9.8
Nothing, No Opinion	7.6	1.6		10.4	7.1	9.0	13.2	3.7
Instruction	6.0			3.0	12.9	3.6	9.4	12.2
Parking and Transportation	5.7	6.6		8.9		6.3	3.8	6.1
Scheduling	4.5		5.9	3.9	10.0	8.1	1.9	1.2
Registration	4.3	1.6	5.9	13.3		.9	3.8	
Counselors	4.2	1.6	11.8	.7	1.4	9.9	1.9	6.1
Atmosphere, Attitudes	3.8	1.6	5.9	.7		7.2	7.5	6.1
Library	3.6	14.8		3.0	1.4	2.7		2.4
Activities, Services	3.4		5.9	4.4	2.9	3.6	5.7	2.4
Class Availability	3.0	1.6		.7	71	7.2	1.9	
Food Services	3.0	6.6		1.5		4.5	1.9	4.9
Administration	2.1		17.6	2.2	1.4			4.9
Computer Lab	1.9			.7	4.3	1.8	1.9	3.7
Varsity Athletics	1.9			3.0		.9	5.7	2.4
Financial Aid	1.7			3.7			3.8	2.4
Labs	1.7	4.9	5.9	2.2			1.9	1.2
Update Equipment	1.7	3.3		1.5	2.9	1.8		1.2
Academics, Education	1.5		11.8		8.6			
Bookstore	1.5	3.3				2.7		3.7
Child Care	1.3			4.4			1.9	
Staff	1.3	6.6		.7				2.4
Attendance	1.1		5.9	1.5	4.3			
Tech/Comm College R'ship	.9	3.3		1.5	1.4			
4 Year Degree Programs	.9			.7		2.7	1.9	
Cost	.8			1.5		.9	1.9	
Transferability	.8	1.6		.7				2.4
Deaf Program	.8				5.7			
Budget Cuts	.6			.7	2.9			
On-The-Job Training Related	.6				4.3			
Assessment Testing	.4			.7				1.2
Total Comments	529	61	17	135	70	111	53	82

* These percentages are based on the number of comments made by the respondents. Some respondents did not comment, while others offered multiple comments.

Table 12

Q. 10. If you had it do to over again, would you attend the college?

(Count and percentage by College)

	Duluth	Fond du Lac	Hibbing	Mesabi	Rainy River	Vermilion	Arrowhead
Yes	43 91.5%	13 86.7%	128 83.1%	142 93.4%	53 81.5%	56 75.7%	435 85.8%
No	4 8.5%	2 13.3%	26 16.9%	10 6.6%	11 16.9%	18 24.3%	71 14.0%
No Response					1 1.5%		1 .2%
Total	47	15	154	152	65	74	507

Table 13

Q. 10a. If you had it to do over again, would attend the College because...

(Count and percentage by college)*

	Arrowhead	Duluth	Fond du Lac	Hibbing	Mesabi	Rainy River	Vermilion
Prepared Me, Good Education	84 19.0	6 18.2	2 12.5	13 12.4	39 23.2	15 22.1	9 17.0
Location	76 17.2	3 9.1	1 6.3	25 23.8	31 18.5	4 5.9	12 22.6
Cost	60 13.5	9 27.3	2 12.5	17 16.2	21 12.5	6 8.8	5 9.4
Atmosphere, Attitudes	58 13.1	3 9.1	2 12.5	17 16.2	14 8.3	12 17.6	10 18.9
Class/Course Offerings	37 8.4	2 6.1	2 12.5	10 9.5	12 7.1	6 8.8	5 9.4
Good Start	33 7.4		3 18.8	3 2.9	15 8.9	7 10.3	5 9.4
Faculty	29 6.5	1 3.0		3 2.9	13 7.7	10 14.7	2 3.8
Size	26 5.9	7 21.2		6 5.7	8 4.8	3 4.4	2 3.8
Everything	16 3.6	1 3.0	1 6.3	3 2.9	9 5.4	1 1.5	1 1.9
Staff	7 1.6		1 6.3	2 1.9	2 1.2	1 1.5	1 1.9
No Opinion, Possibly Do Again	4 .9			2 1.9	1 .6	1 1.5	
Administration	3 .7			1 1.0		2 2.9	
Transferability	2 .5	1 3.0		1 1.0			
Campus, Facilities	2 .5			1 1.0			1 1.9
Class Availability	1 .2				1 .6		
Tech/Community College Relationship	1 .2			1 1.0			
Counselors	1 .2				1 .6		
Services	1 .2				1 .6		
Got a Great Job	1 .2		1 6.3				
Child Care	1 .2		1 6.3				
Total Comments	443	33	16	105	168	68	53

* These percentages are based on the number of comments made by the respondents. Some respondents did not comment, while others offered multiple comments.

Table 14

Q. 10b. If you had it to do over again, would not attend the College because...

(Count and percentage by college)*

	Arrowhead	Duluth	Fond du Lac	Hibbing	Mesabi	Rainy River	Vermilion
No Opinion, Unsure	7 16.7	1 20.0		3 21.4		1 20.0	2 15.4
Would Attend 4-year College	4 9.5			2 14.3	2 50.0		
Better Programs Elsewhere	4 9.5	2 40.0		2 14.3			
Transferability	3 7.1			1 7.1	1 25.0		1 7.7
Atmosphere, Attitudes	3 7.1		1 100	2 14.3			
Faculty	3 7.1					2 40.0	1 7.7
Location	3 7.1	1 20.0			1 25.0		1 7.7
Dissatisfied	3 7.1					1 20.0	2 15.4
Too Long (Burnout)	2 4.8			2 14.3			
Class Offerings	2 4.8						2 15.4
Cost	2 4.8					1 20.0	1 7.7
Unnecessary	1 2.4			1 7.1			
Class Availability	1 2.4			1 7.1			
Schedule	1 2.4						1 7.7
Campus Facilities	1 2.4	1 20.0					
Can't Find a Job	1 2.4						1 7.7
Financial Aid	1 2.4						1 7.7
Total Comments	42	5	1	14	4	5	13

* These percentages are based on the number of comments made by the respondents. Some respondents did not comment, while others offered multiple comments.

TABLES

ITASCA COMMUNITY COLLEGE

Table 1

Q. 1. Do you plan to continue your education after graduation?

Response	Number of Respondents	Percentage
Yes	148	75.9%
No	46	23.6%
No Response	1	.5%
Total	195	

Table 2

Q. 2. If yes, what college or university will you be attending?

Bemidji State University	47
Undecided	25
Out of State	15
Itasca Community College	13
UMD	11
St Cloud State University	10
Other Minnesota School	9
St Scholastica	6
Hibbing Community College	5
Moorhead State University	4
University of Minnesota	3
Total	148

Table 3

Q. 3. Are you planning on seeking permanent employment after graduation?

Yes	116	59.5%
No	67	34.4%
No Response	12	6.2%
Total	195	

Table 4

Q. 4. Have you already found a job related to the field in which you are graduating?

Yes	17	8.7%
No	169	86.7%
No Response	9	4.6%
Total	195	

Table 5

Q. 5. How valuable was your college education in obtaining employment?

Very Valuable	72	36.9%
Some Value	30	15.4%
Little Value	9	4.6%
No Value	5	2.6%
No Response	79	40.5%
Total	195	

Table 6

Q. 6. Have you found a permanent job unrelated to the field in which you are graduating?

Yes	9	4.6%
No	161	82.6%
No Response	25	12.8%
Total	195	

Table 7

Q. 7. Generally, how would you rate the quality of instruction at Itasca?

Excellent	73	37.4%
Good	98	50.3%
Satisfactory	7	3.6%
Fair	13	6.7%
No Response	4	2.1%
Total	195	

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